

iPhone or iPad Exchange Email Setup

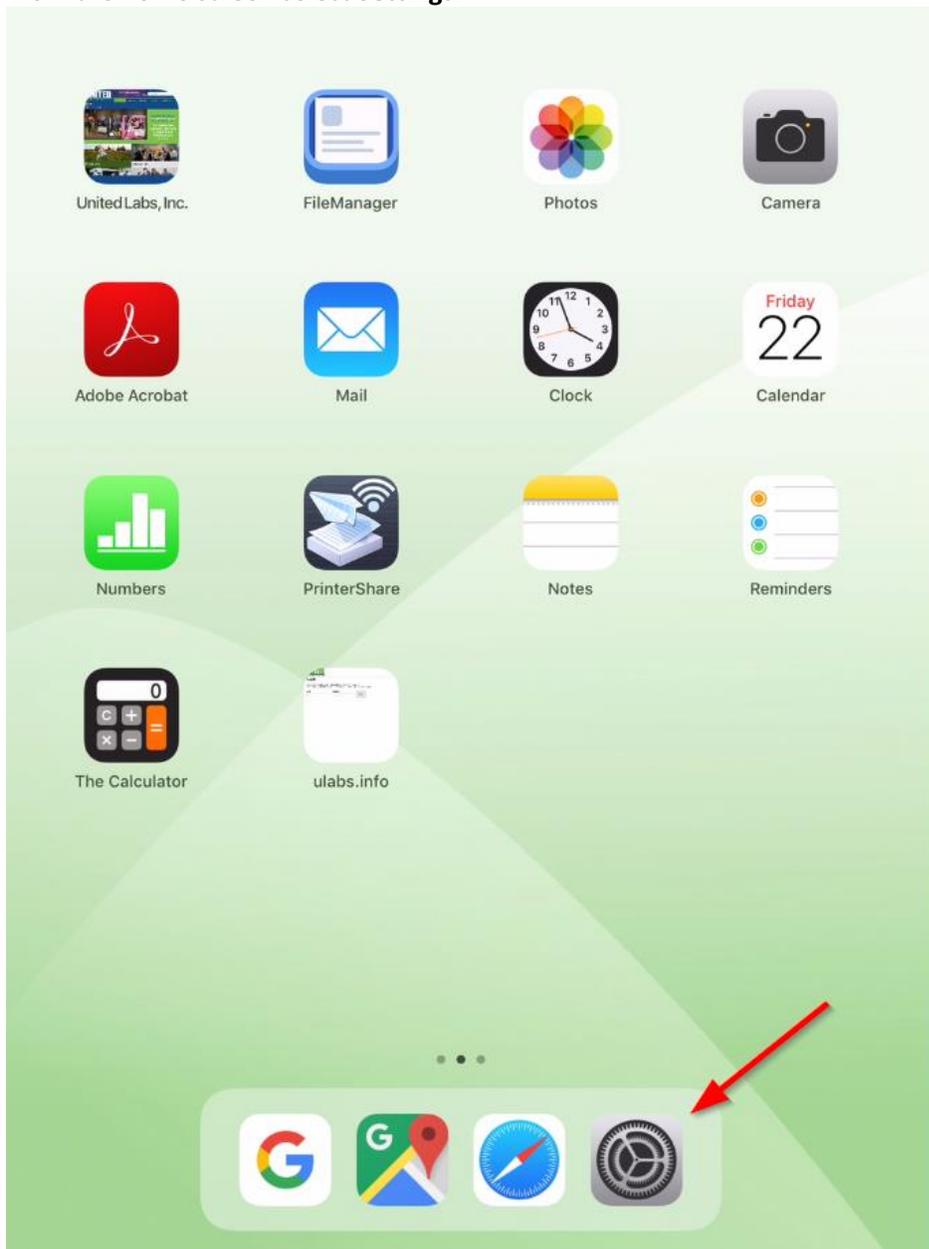
8/2020

These instructions pertain specifically to devices with Apple Operating systems **iOS 11 or newer**. Older versions will have **Mail, Contacts, and Calendars** in different places, but the email settings are the same.

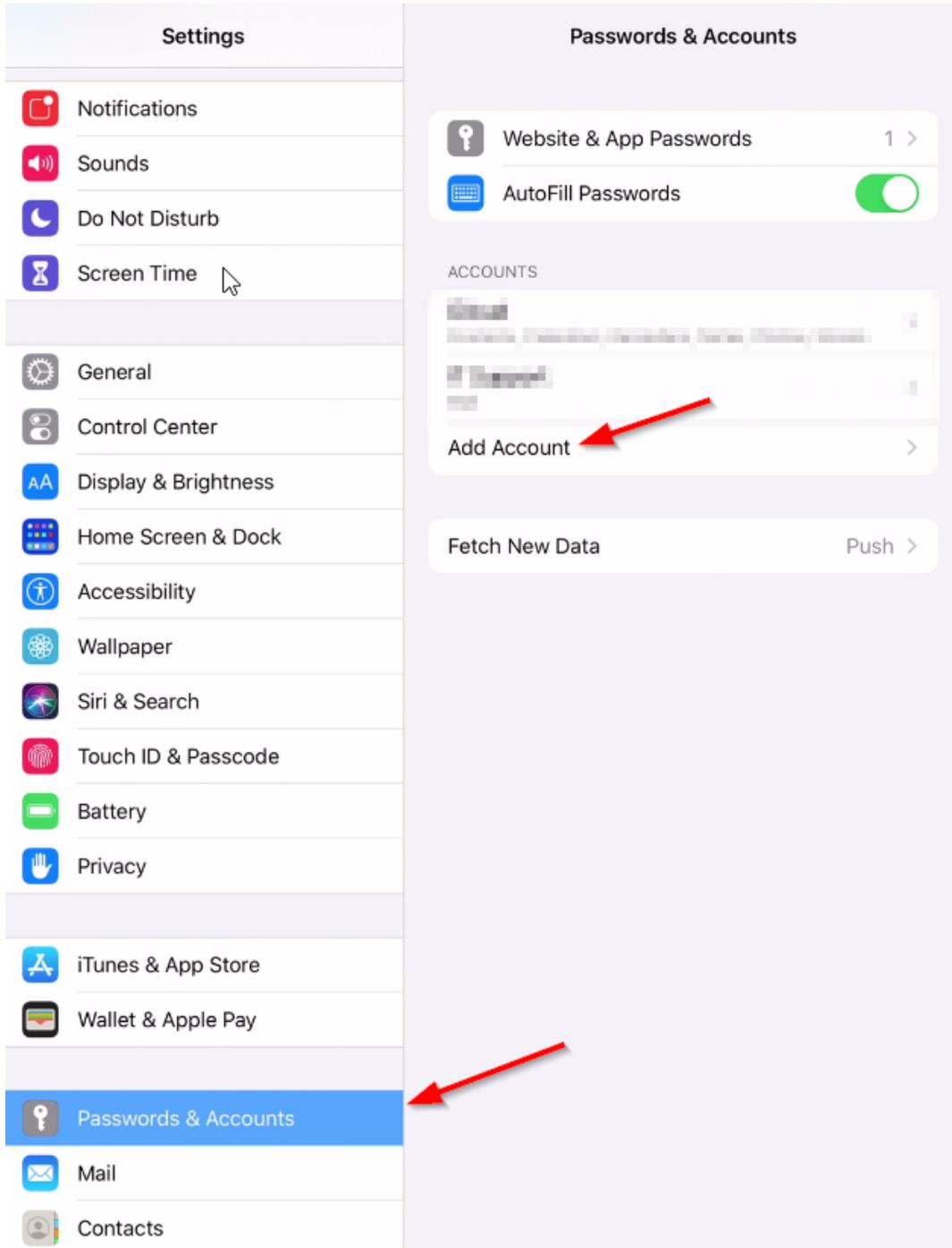
[Click here to for instructions on changing the United email password stored on this device.](#)

The views on your device may vary slightly.

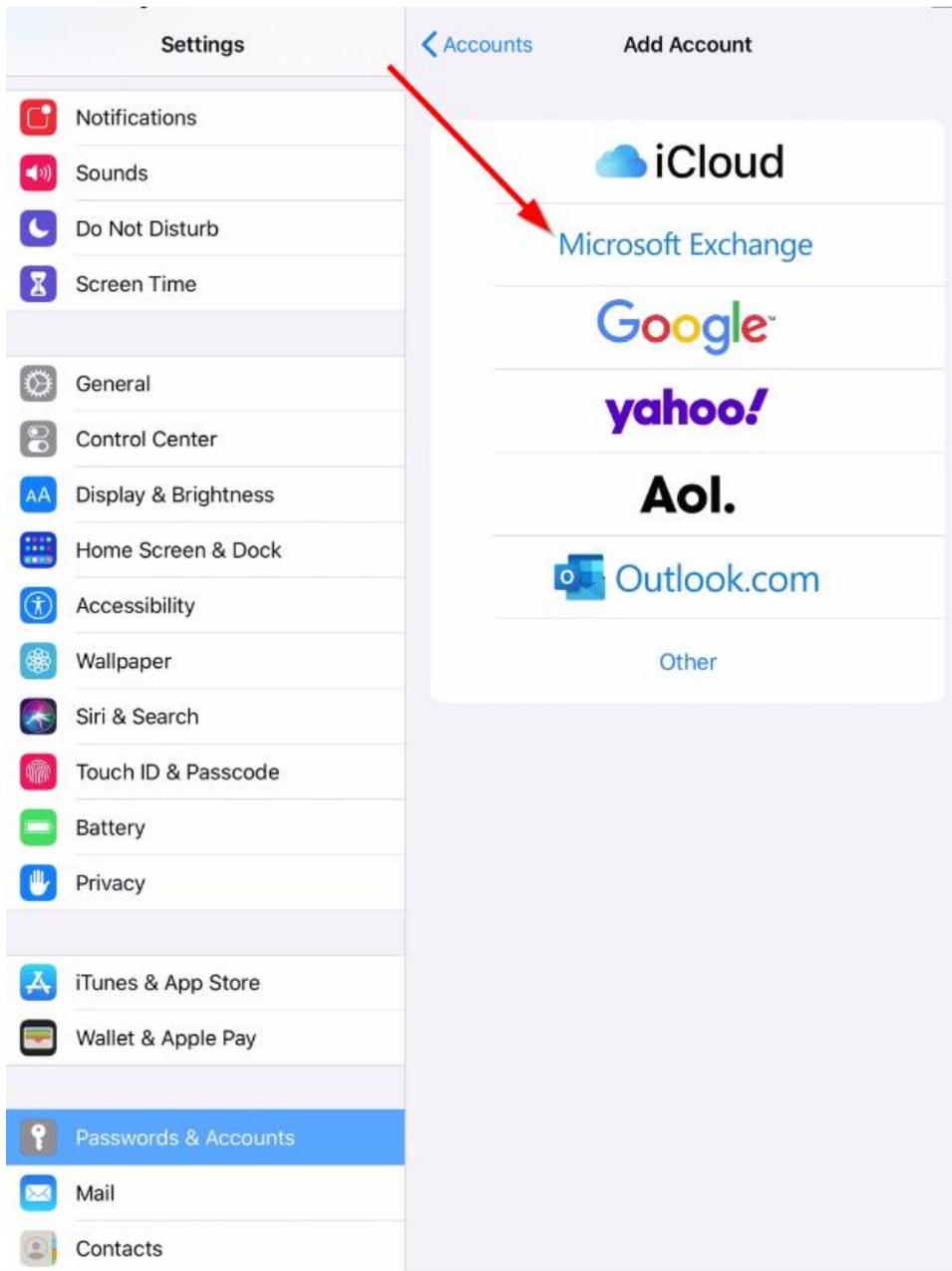
From the home screen select **Settings**.



Select **Passwords and Accounts**.
Select **Add Account**.



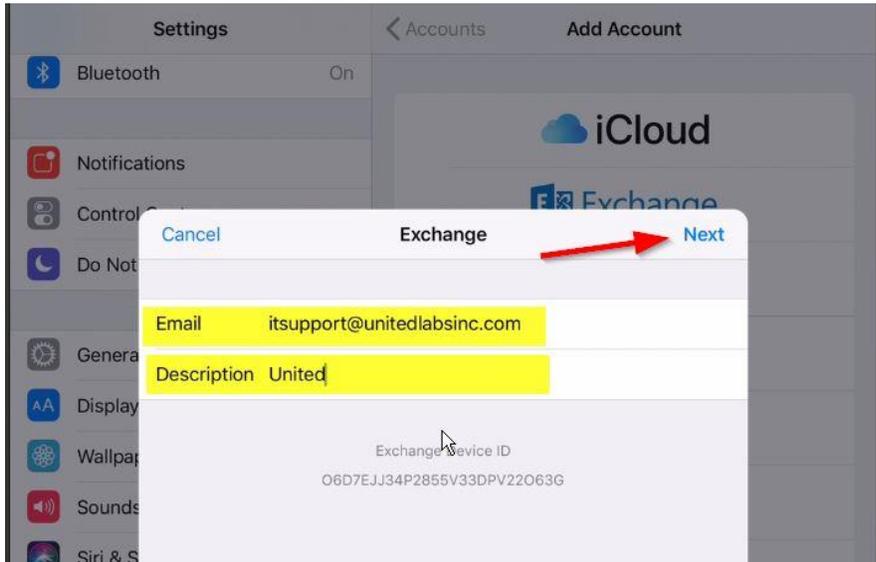
Select **Exchange**:



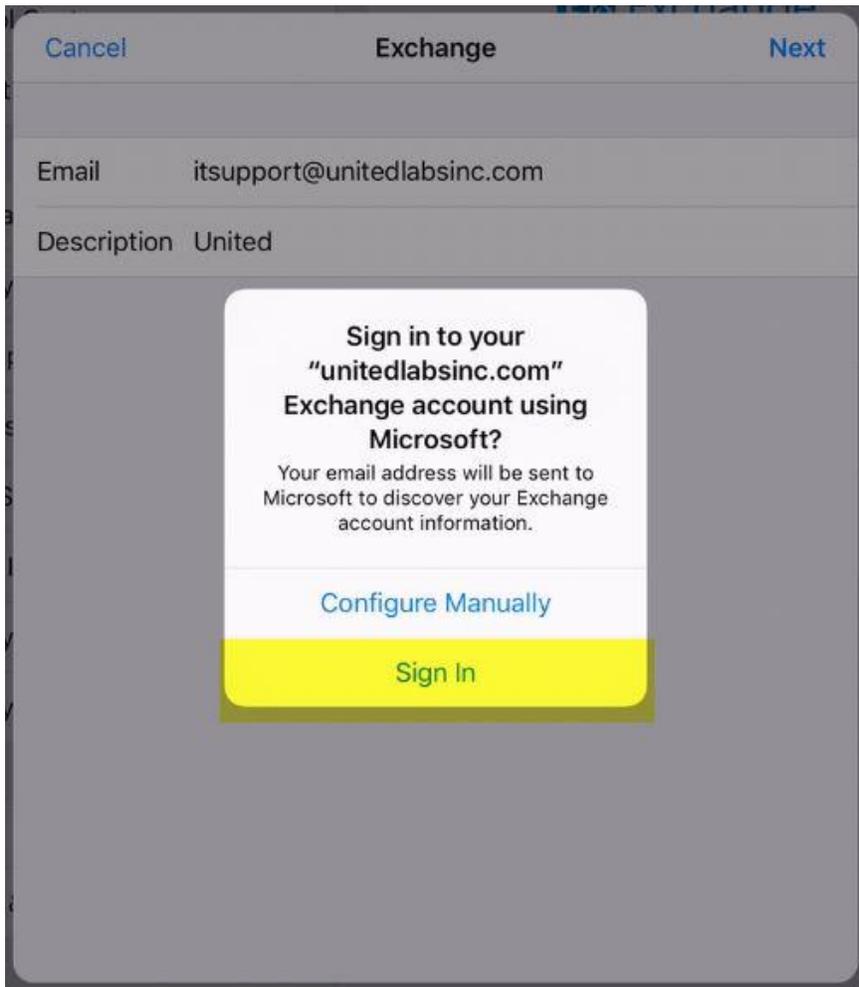
Enter your entire email address.

Give this account a name. It will default to “Exchange”, but it can be anything you want.

Select **Next**.



At the next selection window select **Sign In**:



You will now be prompted for your password.

Cancel Next

Email itsupport@unitedlabsinc.com

Password ●●●●●●●●●●

Description United

Exchange Device ID
O6D7EJJ34P2855V33DPV22O63G

You may momentarily see check marks appear next to the fields you just entered.

Cancel **Exchange** Next

Email itsupport@unitedlabsinc.com ✓

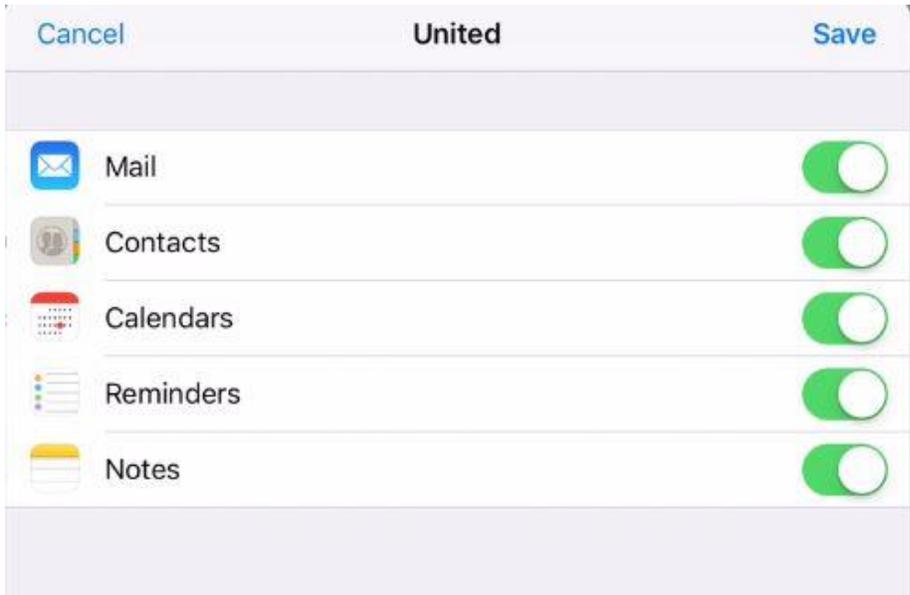
Password ●●●●●●●●●● ✓

Description United ✓

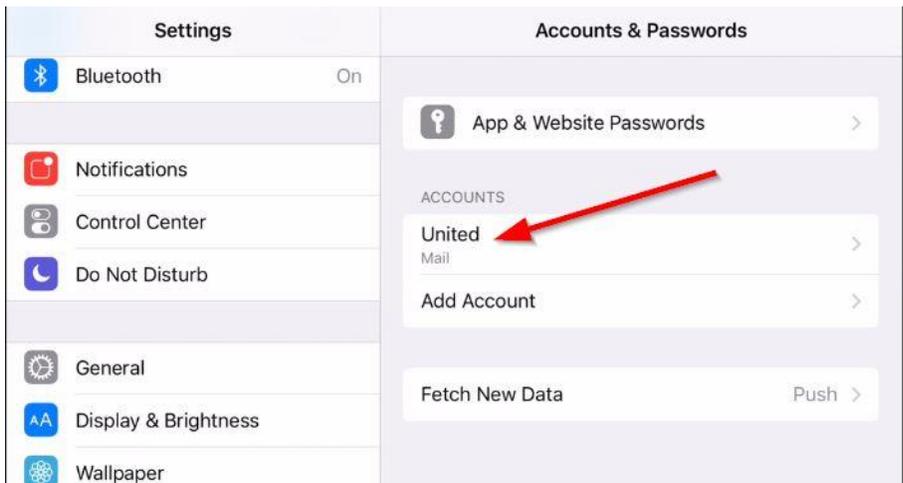
Exchange Device ID
J85DVTD96T5V18Q9NTJ16ICB58

Eventually you will see a number of switches next to the items that you want to synchronize on your device.

If you see any other screen, something is not entered correctly. Start over.
Choose which items you would like, or leave them all on.
Select **Save**.

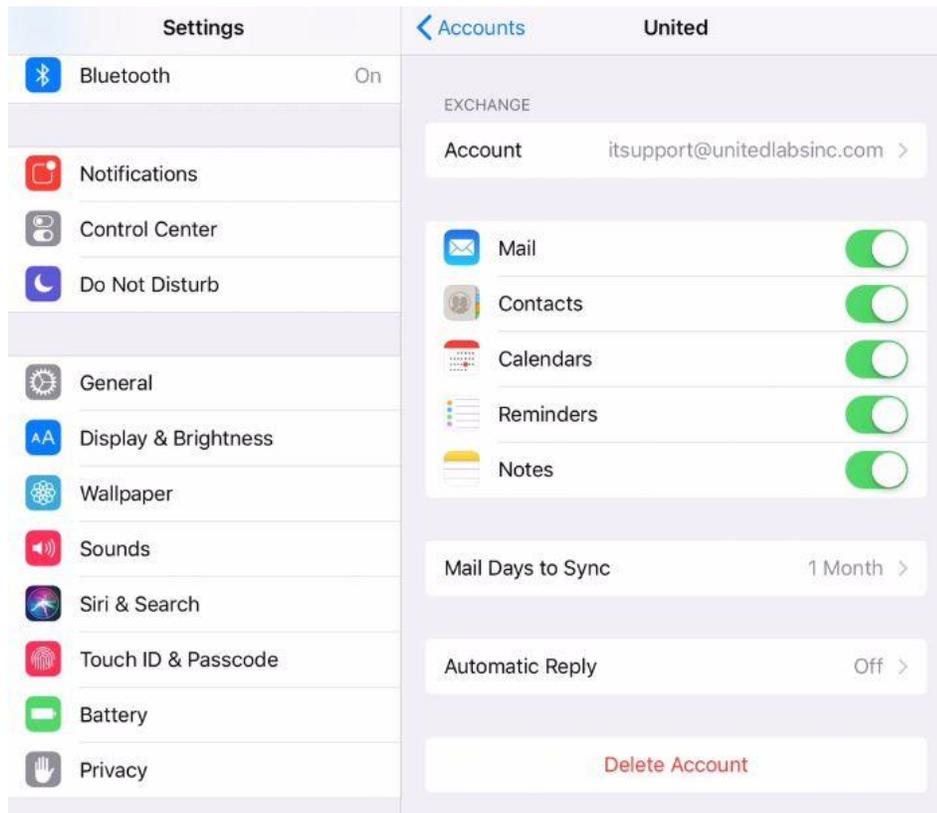


When you are done you should see your new account listed on the **Passwords** and Accounts screen.



It may still take a few minutes for your Exchange email to appear fully on your device.

You can delete an account or change the settings for an account by selecting it from the above screen, and then from the **Accounts** screen:



This is synchronizing **Mail, Contacts, Calendars, Reminders, and Notes**.

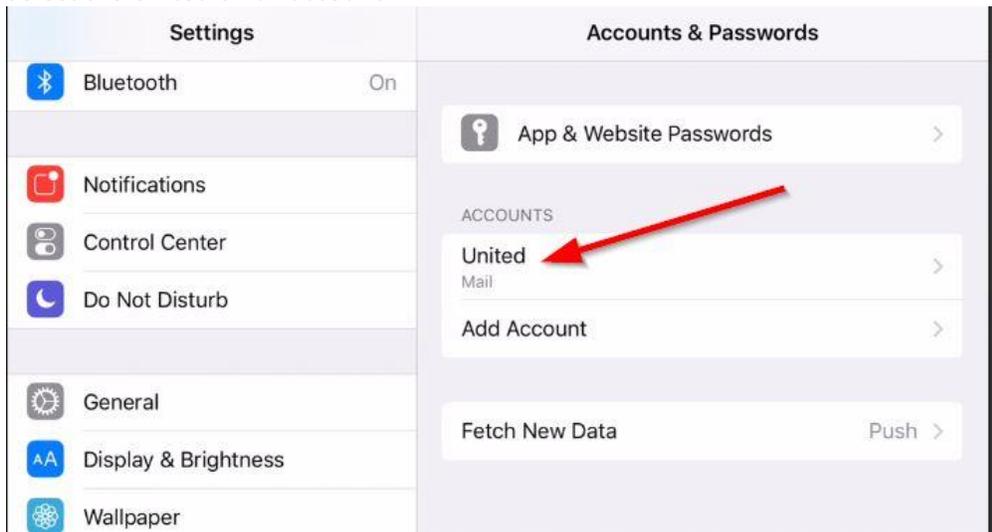
It is only showing mail that is 1 month old or newer.

Changing the United email password stored on this device

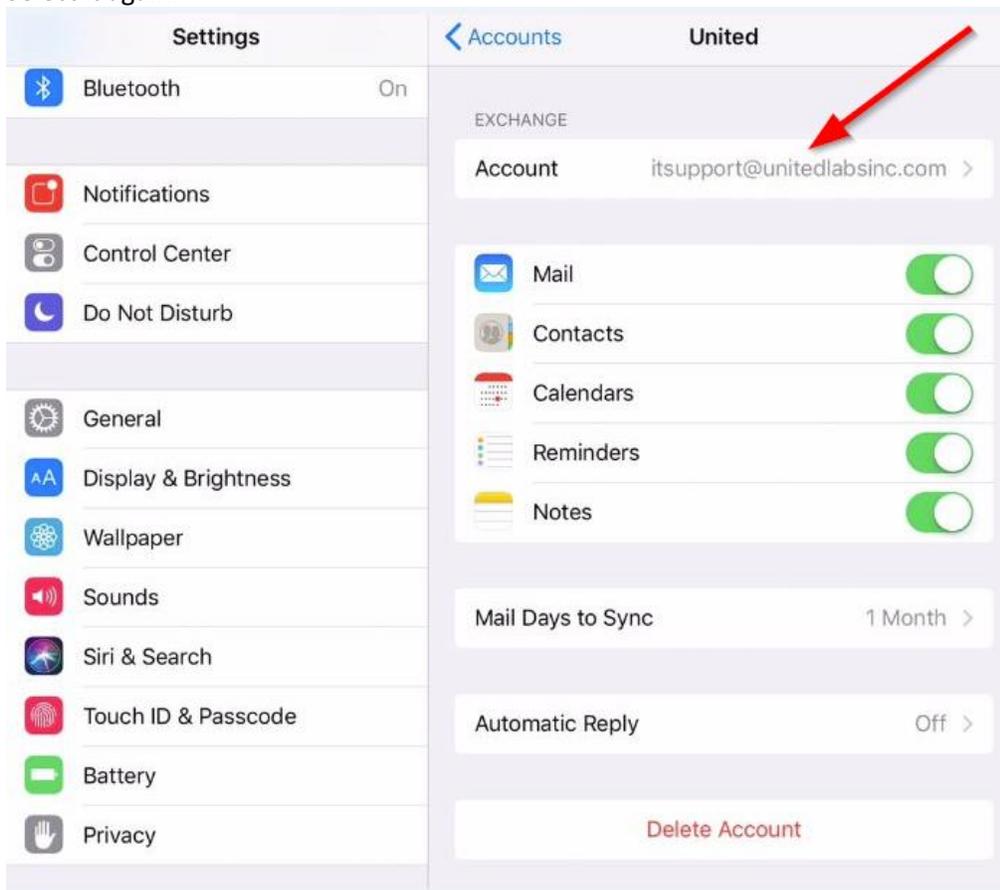
From the home screen select **Settings**.



Select **Passwords and Accounts**.
Select the United email account:



Select it again:



Enter your password and **Done**:

Cancel	Account		Done
Email	itsupport@unitedlabsinc.com		
Server	webmail.unitedlabsinc.com		
Domain	Optional		
Username	itsupport		
Password	●●●●●●●● 		
Description	United		
Advanced Settings	>		